

Prepare for your Telemed Appointment

Thank you for using our Telemedicine Appointment option.

What is a TeleMed Appointment? A telemedicine appointment is a face-to-face video call

with your provider. Please be sure you are appropriately dressed during your appointment. Patients under 18 must be accompanied by a parent or guardian. NO DRIVING,

EATING OR SMOKING during your appointment

How do I prepare for my appointment? Please be in a private, well lit area. Make sure that your

device has wifi or an adequate mobile data signal. Make sure you have followed the prompts to allow access to

your camera or microphone.

Where is my appointment link? If you have an Iphone Dr Pearce will FaceTime you at the

time of your appointment. If you have an Android you will receive the link for your appointment at the time of your

appointment.

How can I complete my intake paperwork? All intake paperwork must be completed before your

appointment here:

https://pps.ema.md/ema/PatientLogin.action

How can I pay for my appointment? Payments for Telemedicing appointments can be made

here and must be paid prior to your appointment:

https://pps.ema.md/ema/pay/onlinepay#/pm/payfac/pay

What is the cancellation policy for my

appointment?

Our office requires a 24 hour notice to cancel or reschedule your appointment. If you no show, cancel or reschedule your appointment with less than 24 hours you must pay for the

appointment again.

1600 W 38th Street, Ste 300, Austin, TX 78731 512-764-9076 TEXT and call www.PearcePlasticSurgery.com